

# Application Form

## PERSONAL DETAILS

Please complete all sections below in BLOCK CAPITALS

First Name:		Family Name:	
Date of Birth:	Age:	Sex:	<input type="checkbox"/> Male <input type="checkbox"/> Female
Nationality:		Passport / ID number:	
Address in your Country:		Address in London:	
Email address:			
Mobile/Cell phone number:			
Mobile/Cell phone in London:			
Do you suffer from any health impairment or medical conditions?			

## EMERGENCY CONTACT DETAILS

Full Name:	Relationship to you:
Do they speak English? <input type="checkbox"/> Yes <input type="checkbox"/> No	Mother tongue (language spoken at home):
Email address:	Mobile/Cell phone number:

## ADDITIONAL INFORMATION

How did you hear about Rose of York?

- Google / Other sites       British Council / EnglishUK       Social Media  
 Passing by       Friend / Relative       Studied here before  
 Educational Agent: \_\_\_\_\_       Other: \_\_\_\_\_

## COURSE DETAILS

Course name:	Number of weeks:
Course start date:	Course end date:
English level:	<input type="checkbox"/> Beginner <input type="checkbox"/> Elementary <input type="checkbox"/> Pre-Intermediate <input type="checkbox"/> Intermediate <input type="checkbox"/> Upper-Intermediate <input type="checkbox"/> Advanced <input type="checkbox"/> Proficient

## ACCOMMODATION DETAILS

Arrival date:	Departure date:
Number of weeks:	Zone: <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
Room type:	<input type="checkbox"/> Single (1 bed) <input type="checkbox"/> Twin (2 beds) <input type="checkbox"/> Double (1 double bed)

## HOMESTAY ACCOMMODATION

Meal plan:	<input type="checkbox"/> Bed & Breakfast (Breakfast only) <input type="checkbox"/> Half-Board (Breakfast and Dinner)
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Allergies:

<b>Special requests:</b> <input type="checkbox"/> No dogs <input type="checkbox"/> No cats <input type="checkbox"/> Other (Please specify): _____	<b>Dietary Requirements:</b> <input type="checkbox"/> Vegetarian <input type="checkbox"/> Religious observations: _____ _____	<b>About you:</b> <input type="checkbox"/> I smoke <input type="checkbox"/> Useful Information: _____ _____
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## RESIDENCE ACCOMMODATION

Preferred Facilities:	<input type="checkbox"/> Standard room <input type="checkbox"/> En-Suite room (private bathroom) <input type="checkbox"/> Studio (private bathroom and kitchen)
First choice residence:	Second choice residence:

## TRANSFER DETAILS

Would you like us to arrange an airport transfer for you?  Yes  No

If yes, please choose:  Arrival Only  Arrival and Departure

## ARRIVAL DETAILS

Date of arrival: \_\_\_\_\_ Time of arrival: \_\_\_\_\_

Airline: \_\_\_\_\_ Flight number: \_\_\_\_\_

Airport:  Heathrow  Gatwick  Luton  Stansted  
 Other: \_\_\_\_\_

## DEPARTURE DETAILS

Date of departure: \_\_\_\_\_ Time of departure: \_\_\_\_\_

Airline: \_\_\_\_\_ Flight number: \_\_\_\_\_

Airport:  Heathrow  Gatwick  Luton  Stansted  
 Other: \_\_\_\_\_

## VISA APPLICATION

Do you need to apply for a visa?  Yes  No

If yes, what type of visa are you applying for?

- Short-Term Study Visa (6 months)  General Student Visa (Tier 4)  
 Short-term Study Visa (11 months)  Child Visitor Visa  
 On arrival (non-visa nationals only)  Tourist visa

## VISA HISTORY

Have you previously been refused a visa or entry into the UK?  Yes  No

If yes, please give details: \_\_\_\_\_

## PREVIOUS STUDY HISTORY

Please provide details of your previous studies in English:

- High School  University / College  Language School in your country  
 Online courses  Language School in the UK / other country

Have you taken an official English Examination?  Yes  No

If yes, please give details: \_\_\_\_\_

## REASONS FOR STUDYING ENGLISH

Why did you decide to enrol on an English course?

- Work  Studies  Travel  Other: \_\_\_\_\_

Why have you chosen to study in the UK?

Why have you chosen to study at Rose of York Language School?

What do you plan to do when you finish your course?

## INSURANCE

We advise that you take out insurance for your own security. You can take out your own insurance or the ones offered by either Endsleigh International Student Insurance or the International Student Policy offered by Guard.me. Students from the EU should bring their European Health Insurance Card.

Students under 18 must take out insurance and send proof to the school before departure.

## PAYMENT

Courses and accommodation can only be confirmed once full payment has been received. Please choose your preferred method of payment:

- Bank Transfer  Credit Card  Online payment  Cash

## ROSE OF YORK TERMS AND CONDITIONS

### 1. PAYMENT

Applications for courses and accommodations are only accepted with Full Payment of course fees. This includes a non-refundable Registration Fee (£50) and, if applicable, an Accommodation Booking Fee (£50). The course fees must be paid in full before students begin their course.

### 2. WHAT THE COURSE FEES INCLUDE

Included: Placement test, 2 enrolment letters, tuition, course leaving certificate, some social activities, regular tutorials, student visa assistance, assistance in opening a British bank account, London Transport discount application form (for courses of at least 14 weeks) and Rose of York Student ID card. NOT Included: Travel to school, accommodation, some social activities, external examination fees, personal and health insurance, bank charges on international money transfers, course materials (books, DVD's, etc.). Students must buy the required course book for their course, regardless of the length of the course.

### 3. CANCELLATION AND REFUNDS

If you wish to cancel a course and/or accommodation, you must put your request in writing. The following cancellation conditions apply:

- Notice received 30 working days or more before the beginning of the course: Your registration fee and/or accommodation booking fee will be retained and the balance of your fees refunded. Please note that different cancellation policies apply to different types of accommodation booked, so you must check the cancellation policies at the time of booking.
- Notice received between 15 and 29 days prior to the beginning of the course: 50% of your full fees will be retained as well as your registration fee and/or accommodation finding fee. Please note that different cancellation policies apply to different types of accommodation booked, so you must check the cancellation policies at the time of booking.
- Notice received less than 15 working days prior to the beginning of the course (including visa refusal cancellation): no refund can be made. Please note that different cancellation policies apply to different types of accommodation booked, so you must check the cancellation policies at the time of booking.
- Cancellations for course and/or accommodation due to a visa refusal must be supported by the original visa refusal notice before we can refund your fees. A deposit of £250 and the registration fee and/or the accommodation booking fee will be retained.
- Refund due to visa refusal. We reserve the right to request a student to appeal against the original decision before requesting the refund. If the student refuses to do so, they waive their right to a refund.
- Cancellation or postponing of accommodation due to visa refusal will be charged in accordance with our accommodation cancellation policy and the individual accommodation terms and conditions, please ask for details at the time of booking.

Refunds will only be made to the person who paid the fees and using the same payment/transaction method. Refunds will normally be made within 90 working days of the Rose of York's Principal receiving the necessary documents. Payments made by a student cannot be transferred to another student or another course. All courses are non-transferrable. If a student is granted a visa for a time period less than the period they have paid to study for, the school will not refund any fees for the period lost. No refund of any course fees, registration fees, deposits or accommodation fees will be given to any student whose visa application is refused or who is refused entry to the UK due to falsification of documents.

### 4. POSTPONING / TRANSFERRING YOUR COURSE

Students requiring a visa to enter the UK may not postpone a course once a visa has been granted. If you want to postpone your course we must receive notice before the starting date of your course. Notice received after the course start date will not be valid. No compensation will be given if a student arrives late or does not attend part or all of his/her course. If a student wishes to terminate their course early, they may not transfer any funds paid for another course which was not stipulated on their enrolment letter. Compensation for any serious illnesses will be at the sole discretion of the Director. The Director's decision will be final.

### 5. CHANGING COURSE / TIMES

Small classes may be cancelled or merged with other classes due to low enrolment. We also reserve the right to change the times and teachers of classes. If you are moving from a less expensive to a more expensive time (from afternoon to morning) you must pay the difference in price between the two, regardless of how long you have left to study. If, subsequently, you change back to a cheaper time zone, you will not receive a refund of any part of this payment, but you retain the option to move back to the more expensive zone. If a student decides to change course times he/she must buy the book of the new class.

### 6. ACCOMMODATION AND TRANSFERS

The accommodation prices are subject to change without prior notice. We reserve the right to provide a suitable alternative in case the reserved accommodation is not available for any reasons. If the offered alternative accommodation is more expensive, the student is liable to pay the difference fees. Unused transfers are not refundable and alternative transport costs will not be reimbursed. If the student/applicant is late for the airport pickup other than flight delays, extra waiting fees will be applied.

### 7. ATTENDANCE

In order to get a School Certificate at the end of their course, a student's attendance must be at least 80%. Please note we issue only one certificate at the end of each course. If a student requests another copy there will be a charge of £10 per copy.

Students on a Student Visa: Rose of York students must adhere to our attendance policy as dictated by the Home Office guidelines.

Sickness can only be accepted as an excuse for absence with the production of a doctor's letter or certificate.

Students who are continuously absent without submitting a doctor's note or any other valid reason may be asked to leave the school.

Students under 18: If you are under 18 and are going to be late for more than 15 minutes or absent from school you must inform the school immediately either by phone +44 (0)2075809888 or by email [hello@roseofyork.com](mailto:hello@roseofyork.com)

A member of staff will go to the classroom at the beginning of the lesson to ensure all students under 18 have arrived safely at school.

In the event that a student is not there, we will inform the Safeguarding Officer and phone the student immediately so that we can make sure they are safe. If we are not able to contact them we will contact their homestay or guardian.

In exceptional circumstances, there may occasionally be a 15 year old student studying on the 16+ course for a short period of time.

Similarly, in exceptional circumstances, students aged 11 years old might be admitted into the Young Learner Programme.

### 8. DISABILITIES POLICY

Rose of York welcomes students with minor disabilities. Please inform us at the application stage if you or someone you are applying on behalf of has any known disability that may affect their course of study. Due to the nature of the building and the resources of the school, we regret to inform that we cannot accept students with a number of severe disabilities.

**9. DISCIPLINE**

Rose of York reserves the right to expel students in case of flagrant or continued misconduct and/or disruptive behaviour with no refund of the fees. There will be NO REFUND of fees to expelled students. This policy is FINAL. Please refer to the guidelines.

**10. HOLIDAYS**

Holidays must be booked at least one week in advance and for a full week starting on a Monday. Holidays may not be taken for a week that has already started or carried over from one course to another. If a student would like to cancel a holiday it should be cancelled one week in advance. If a student attends class for any lesson during a week for when they have booked holiday, they automatically forfeit that week's holiday and their records are completed as present/absent for that week. Classes start on Monday except for when there is a Bank Holiday on Monday. In that case they will start on Tuesday and there is no reduction in the course fees where a course includes a Bank holiday.

**11. LANGUAGE LEVEL**

If a student is found to be below the level required to follow the course they first enrolled on, Rose of York reserves the right to place the student in a different class, with no right for financial compensation. This is done to better suit the needs of the student until an appropriate level is reached. This also applies to Exam Preparation and Business English courses. Course changes from one level to another within the same type of course, instructed by the teacher, are free of charge.

**12. LIABILITY**

Rose of York is fully insured with Public Liability Insurance. Students are advised that the College, its employees and its representatives accept no responsibility for personal injury and/or loss of /damage to personal property on the school premises, whether by fire, burglary, theft or otherwise. This condition also applies to public and private places when students are on social activities organised by the school.

Website information: While all reasonable efforts have been taken to ensure the accuracy of information on our websites, Rose of York does not accept responsibility for errors or omissions and reserve the right to amend, cancel or vary any of the arrangements featured on the websites without notice.

Rose of York is not responsible for the safekeeping or delivery of any fax, post or any other documentation sent to students at the College addresses. Nor is the College responsible for the safekeeping of exam results or certificates.

The school's accommodation service acts as an agent in introducing course participants to hosts. The contract is between guest and host. Students have to pay for any damage they cause at their accommodation.

**13. PHOTOGRAPHS**

Photographs of the students may be used in our promotional and publicity materials unless the student specifically objects. The school reserves the right to use all photographs in anyway the school sees appropriate in promoting itself and the copyright to all photographs shall belong to the school.

**14. FORCE MAJEURE**

A basic stipulation of the agreement (Terms and Conditions) / contract between students and Rose of York and its representatives, is that neither Rose of York nor its representatives are liable for refunds or damages, howsoever arising, in cases where Rose of York is unable to fulfil any services to which they are contractually bound because of labour disputes, disease, infection or ill health, war, natural disasters or any other circumstances which are beyond their control.

We advise students to take out insurance for their own security. Students from the EU should bring their European Health Insurance Card. Students under 18 must take out insurance and send proof to the school before departure.

**15. ENFORCEMENT**

If Rose of York Language School has to enforce the terms of this agreement, the applicant/student shall be liable to pay Rose of York's proper and reasonable costs and expenses of taking appropriate professional advice and/or bringing any court proceedings.

**16. CHANGES TO THE TERMS AND CONDITIONS**

The school reserves the right to amend or alter its terms and conditions without providing further notice. In such cases, any newer version automatically replaces a previous version and becomes valid for all courses and students from the date of its implementation.

Please note these terms and conditions only apply to individual bookings. Terms and conditions for group bookings are available upon request.

**DECLARATION**

I confirm that to the best of my knowledge the information given in this form is correct. If accepted on this course, I agree to abide by the above terms and conditions. I confirm that I have read and understood all the terms and conditions of this document.

I understand that I am accepting and agreeing to the Terms and Conditions indicated above. I understand that the Signature of this application by the applicant / student indicates full acceptance of the terms and conditions of the School by the student.

If you choose to type your name in the space reserved for your signature, instead of signing, you hereby agree that:

1. Your printed name has the same binding legal force as your signature.
2. Your printed name will act as proof of your consent to the Terms and Conditions stated above.

Applicant's signature	Date: